Scenario – Green Part

* **Check orders & Payments**
* A Theatre Company (organiser) wants to check how many is going to attend their event this weekend (check orders)
  1. Theatre Company goes to its personal space
  2. System shows a screen with different options like Personal data, My Events, …
  3. Theatre Company selects My Events
  4. System displays all the events uploaded by the organiser
  5. Theatre Company selects the event
  6. System displays event options
  7. Theatre Company selects Check Orders
  8. System displays how many tickets have been already sold
* **Modify events**
* A Theatre Company (organiser) wants to modify the date of an event (modify events)
  1. Theatre Company goes to its personal space
  2. System shows a screen with different options like Personal data, My Events, …
  3. Theatre Company selects My Events
  4. System displays all the events uploaded by the organiser
  5. Theatre Company selects the event
  6. System displays event options
  7. Theatre Company selects Modify Event
  8. System displays the Event edition screen
  9. Theatre Company carry out the changes and save the changes
  10. System asks user to confirm changes
  11. Theatre Company confirm changes
  12. System displays a confirmation message that changes have been applied
* **Check customer information**
* Theatre Company (organiser) wants to get in touch with one of the buyers (check customer information)
  1. Theatre Company goes to its personal space
  2. System shows a screen with different options like Personal data, My Events, …
  3. Theatre Company selects Customer Information
  4. System displays a list with all the customers, with some information about them (Name, Phone Number, number of tickets bought, event …)
  5. Theatre Company uses Filters/search engine to find the customer
  6. System displays customers that matches filter/search options
  7. Theatre Company selects desired costumer
  8. System displays Customer information
* **Contact admin**
* Theatre Company (organiser) have got and issue with the website and needs help (contact admin)
  1. Theatre Company looks and selects the option Contact Us that can be found in any website screen
  2. System displays the Customer Help Desk screen

1. Theatre Company looks and selects the option Contact Us that can be found in any website screen
2. System displays the Customer Help form
3. Theatre Company fill in the form and press Send
4. System displays a message confirming that the issue has been delivered and it will be answered/solved as soon as possible